

DATE: September 19, 2024

TO: 911 Emergency Response Advisory Committee

FROM: Andy Ancho, Reno Fire Department, Division Chief of Emergency Management,

SUBJECT: REQUEST FOR APPROVAL FOR funding the purchase of First Due fire response software that will provide CAD data and routing to responding resources, pre-incident planning, and high-risk occupant related data management for Reno Fire Department in the amount of \$40,314.20.

SUMMARY

Reno Fire Department is requesting continued funding for the purchase of software that will interconnect CAD data to a suite of applications that will enhance the information available to responding resources.

BACKGROUND

The First Due software suite provides several capabilities to Reno Fire Department and Reno Communications Center. This software allows for the department, residents, and occupants throughout the community to create fire pre-plans that will enhance the information available to responders during various emergency incidents. This data is automated through GIS and assessor's data and is customizable. It also allows real-time CAD data to be transmitted to responders including locations, routing, and critical information updates that are entered by dispatchers. Firefighters will be able to access this critical data while responding so that they may more efficiently, accurately, and safely deliver critical services. With the approval of this purchase, the software and systems would continue to be available throughout the region, with data available across jurisdictions to mutual aid agencies. Staff analysis of the functionality of this software and the limited use of 911 surcharge funds has determined that this meets the intended purpose of those funds. The applicable NRS allows for the purchase of "*software necessary to operate the enhanced telephone system*" with the telephone system being defined as "*technology, facilities, or equipment used for transmitting information from an emergency responder to the user or from the user to an emergency responder*". The First Due software will meet that definition by providing mapping, routing and other location information necessary to get responders to the incident. Furthermore, the preplanning software, GIS data, and assessor information will automatically make information available to the responders that would otherwise have to be verbally ascertained from the user. This will clearly enhance the system and the efficacy of the emergency service delivery. This funding for this software has been approved annually since FY20/21 for both Reno Fire Department and Truckee Meadows Fire Protection District.

The attached payment voucher reflects the following:

- RFD payment for First Due Software in FY24 (one-payment): \$40,314.20.

NRS APPLICABLE

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

In addition, this funding would also be in compliance with NRS 244A.7645 (3).

STAKEHOLDER REVIEW(S)

Stakeholders are solely the Reno Fire Department.

PREVIOUS ACTION

Reno Fire Department obtained initial approval for reimbursement for this software at the May 20, 2021 meeting of the Washoe County 911 Emergency Response Advisory Committee, and has been approved every year since. Additionally, previous purchases of software to enhance PSAP communications has been approved by the board on various occasions.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to support the automated size-up, pre-incident planning and high-risk occupant related data management software subscription. The total cost for the subscription was \$40,314.20.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request for funding for an automated size-up, pre-incident planning and high-risk occupant related data management software subscription for Reno Fire Department in the amount of \$40,314.20.

POSSIBLE MOTION

Motion to approve funding the purchase of First Due fire response software that will provide CAD data and routing to responding resources, pre-incident planning, and high-risk occupant related data management for Reno Fire Department in the amount of \$40,314.20.

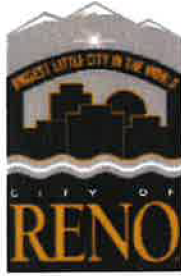
Ship To
 P.O. Box 1900
 One E. First Street, 4th Floor
 Reno, NV 89505

Bill To
 P.O. Box 1900
 1 East First Street
 12th Floor
 RENO, NV 89505

Purchase Order
 No. 2025-00000009

DATE 07/02/2024

VENDOR NO. 8725



PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, SHIPPERS, BILL OF LADING AND CORRESPONDENCE

DELIVER BY 06/30/2025

SHIP VIA
FREIGHT TERMS

APPROVED
 By Marcie Wood at 6:49 am, Jul 24, 2024

PAGE 1 of 1

ORIGINATOR: Pace, Shannon

Vendor
 LOCALITY MEDIA INC
 107 7TH ST
 GARDEN CITY, NY 11530

REFERENCE #

QUANTITY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1.0000	Each	MEMBERSHIPS/ASSOCIATIONS - First Due Size-Up Subscription; 7/1/24 - 6/30/25 00100-0900-0920-7400-2000 - Outside services-other 40,314.20 <i>EO-FD</i> <i>Final Invoice 1697</i>	40,314.2000	\$40,314.20
TOTAL DUE				\$40,314.20
				COMPLETE

David Cochran
 David Cochran (Jul 2, 2024 10:41 PDT)

Shannon Dennis
 RECEIVED BY

APPROVED BY/TITLE

Special Instructions

Locality Media Inc.
107 Seventh St
Garden City, NY 11530
accounting@firstdue.com



INVOICE

Bill To

Reno Fire Department, City of (NV)
1 E 1st St
Reno NV 89501
United States

Ship To

Reno Fire Department, City of (NV)
1 E 1st St
Reno NV 89501
United States

INVOICE # 1697

DATE 07/05/2024

DUE DATE 07/31/2024

TERMS Net 30

TERM (MONTHS) 12.0

P.O. NUMBER

QTY	DATE	ACTIVITY
1	07/01/2024	First Due Suite First Due Size-Up Subscription - Renewal for the period 7/1/2024 to 6/30/2025

SUBTOTAL USD \$40,314.20
TAX USD \$0.00
TOTAL USD \$40,314.20
BALANCE DUE **USD \$40,314.20**

Locality Media Inc
 107 Seventh St
 Garden City, NY 11530
accounting@firstdue.com



INVOICE

BILL TO	SHIP TO	INVOICE #	1697
Reno Fire Department, City of (NV) 1 E 1st St Reno NV 89501 United States	Reno Fire Department, City of (NV) 1 E 1st St Reno NV 89501 United States	DATE	07/01/2024
		DUE DATE	07/31/2024
		TERMS	Net 30
		TERM (MONTHS)	12.0
		P.O. Number	

QTY	DATE	ACTIVITY	AMOUNT
1	07/01/2024	First Due Suite First Due Size-Up Subscription - Renewal for the period 7/1/2024 to 6/30/2025	
1	07/01/2024	Occupancy Management & Pre-Incident Planning Manage Occupancies, Pre-Incident Mapping, ArcGIS Maps, Fire Systems, Hazardous Material, and Contacts.	
1	07/01/2024	Responder Web Responder dashboard and Responder iOS/Android App with notifications, statusing and routing.	
1	07/01/2024	Community Connect Online portal for residents and businesses to input critical occupant and property data that is made available to Emergency Response Agencies during an incident.	
1	07/01/2024	Automated Pre-Plans Automated data import from assessor, online building department and GIS address points.	
1	07/01/2024	CAD Integration (Other) Receive CAD Data to support First Due Responder and Incident Reporting modules via sFTP, XML, or API.	

PAID

For the period of 07/01/2024-06/30/2025

SUBTOTAL	USD \$40,314.20
TAX	USD \$0.00
TOTAL	USD \$40,314.20
PAYMENT	USD \$40,314.20
BALANCE DUE	USD \$0.00